

Everyone on Board: creating buy-in & a role for your strategic board

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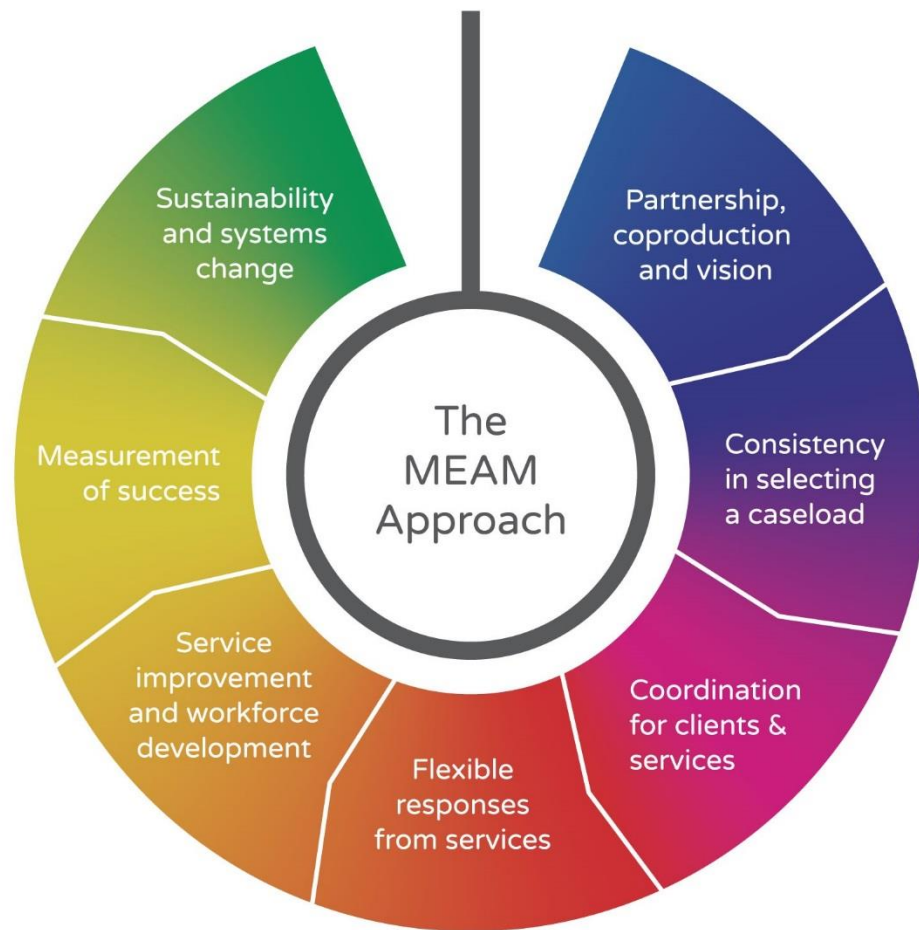
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Aims of the Session:

- For areas who already have a strategic board...
 - to take away ideas on how to improve their current group's function and output
- For areas who don't have a strategic board yet...
 - to understand the importance of one for creating embedded systems change
 - To consider next steps in establishing a strategic board.
- For everyone
 - To understand why the strategic partnership is central to the MEAM approach
 - To share best practice and problem solve together.

Introductions



Why is the strategic partnership central to the MEAM Approach?

- Leading on systems change
- Focussing on the legacy of the work

- Sharing power
- Consensus on problems and solutions

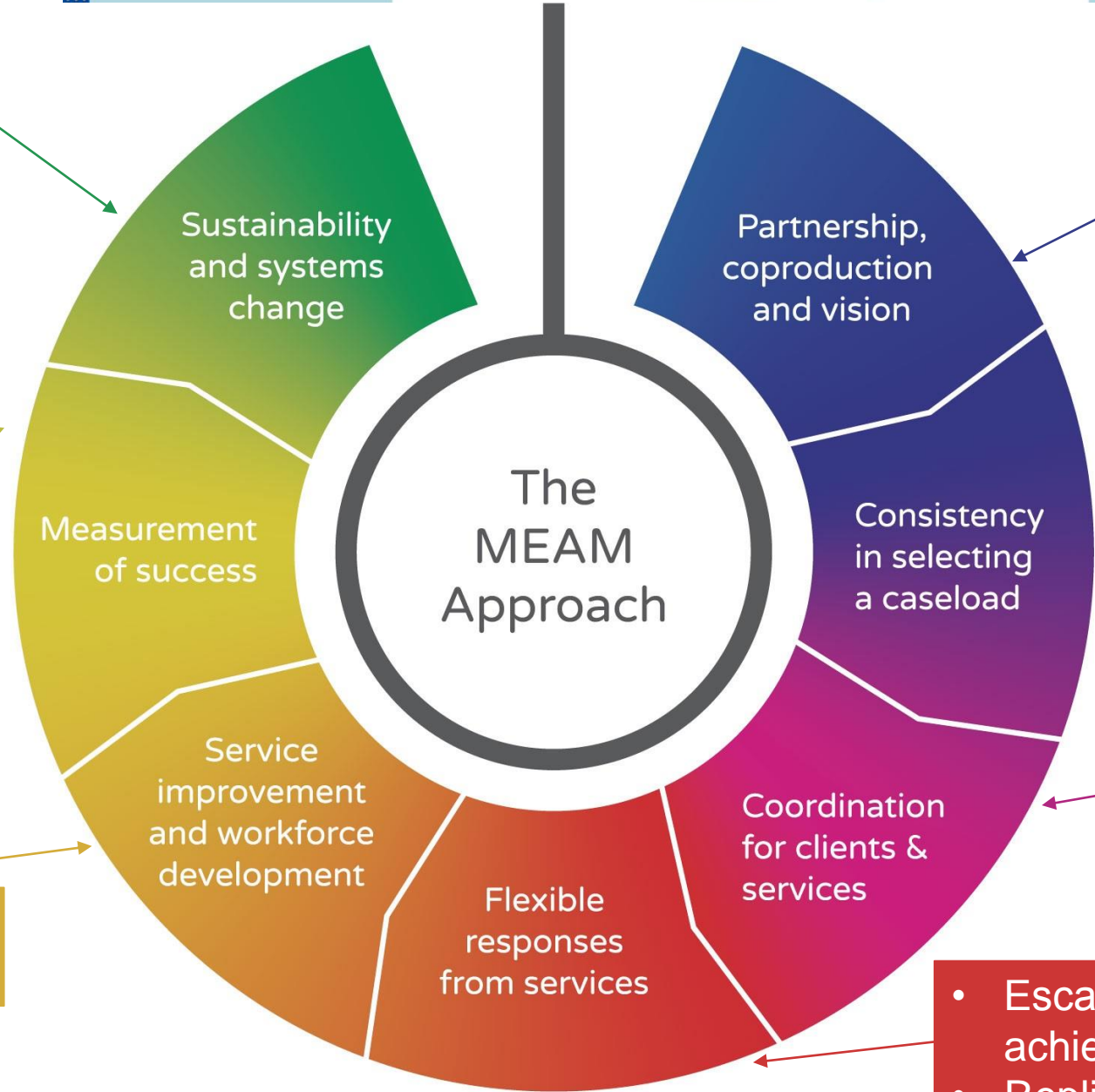
- Leading on local and national evaluation

- Whole area process
- Focus on representation

- Influence over individual services

- Mandate, support and challenge for the operational group

- Escalation when this can't be achieved
- Replicating what works

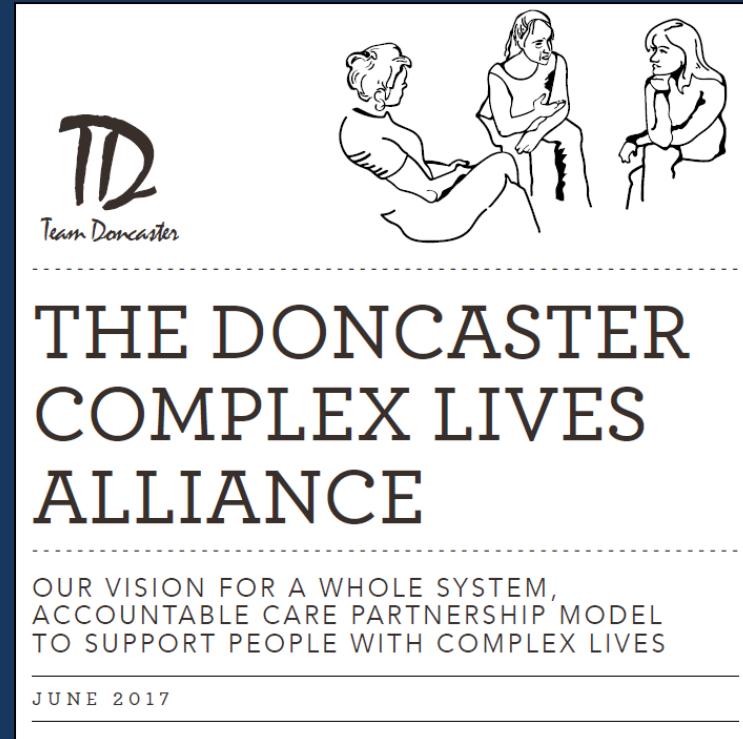


Norwich

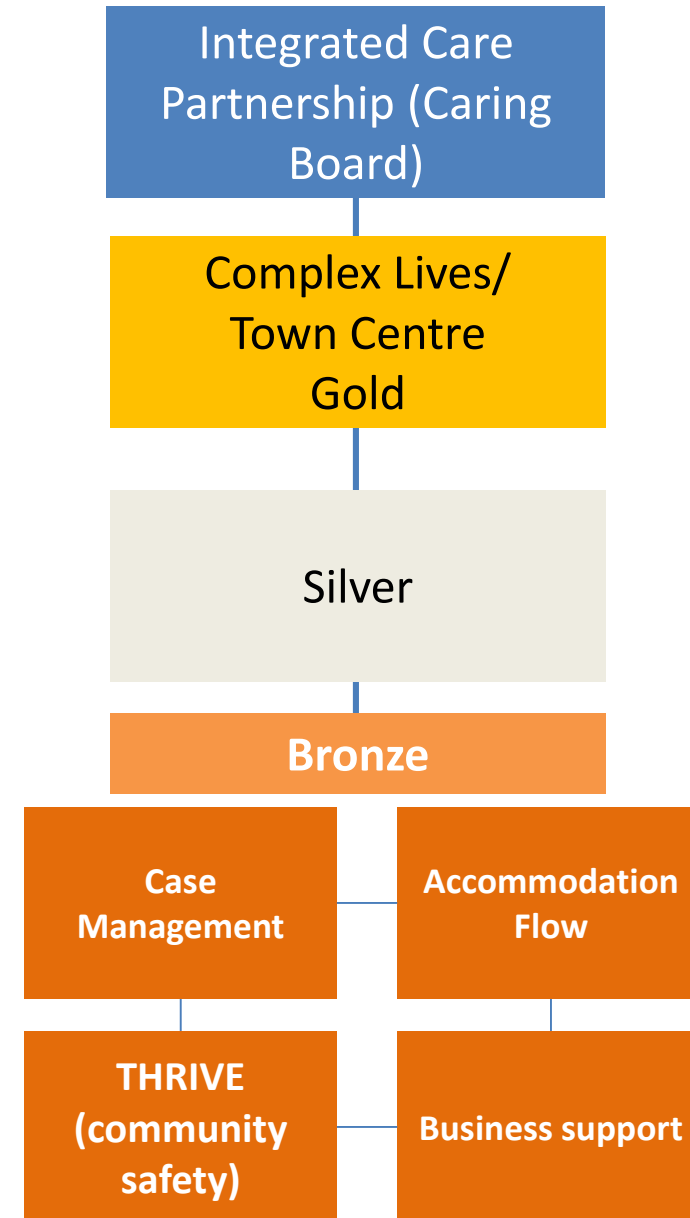
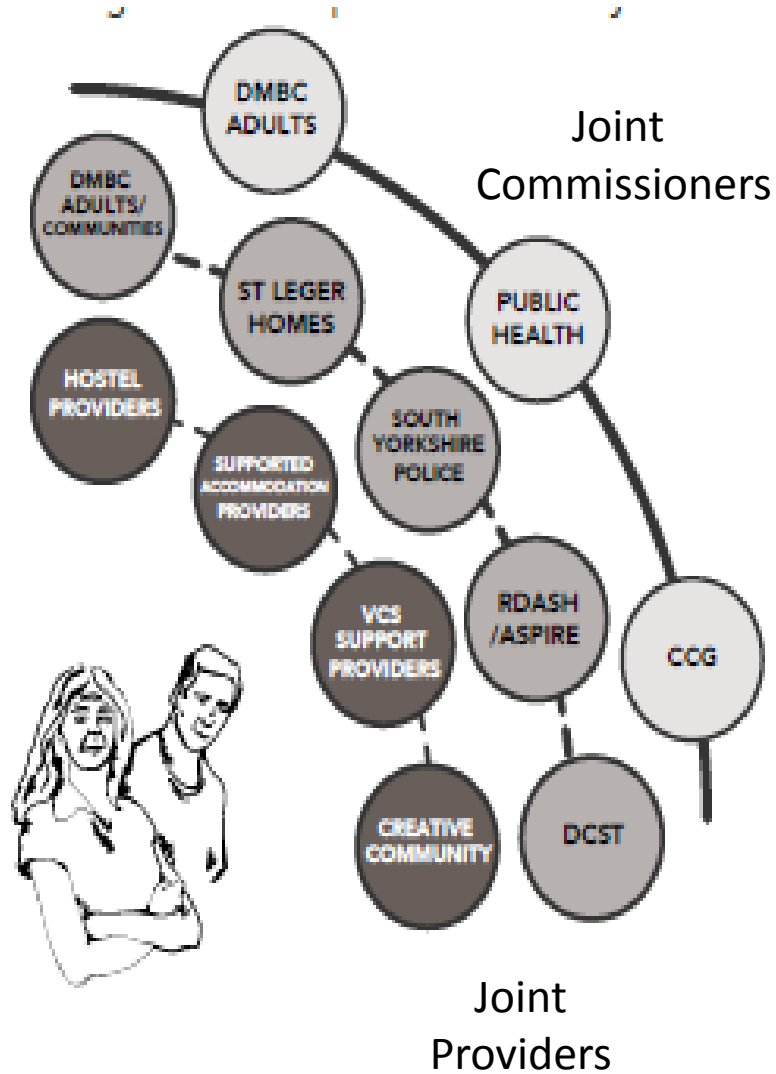
Chris Hancock

Integrated
Governance &
Delivery Framework

MEAM Network event
5 March 2019



Complex Lives partners and governance – Whole System Accountability



The Complex Lives Integrated Delivery Team – ‘wrap around’ by design

Core Integrated Team

- Team Manager
- 3 Making Every Adult Matter Intensive Support Workers
- 3 Navigators
- St Leger Single Point of Access Team
- Specialist Drug & Alcohol Worker
- Street Outreach Team (attached to Hostels)
- Town Centre Officers
- NACRO Worker
- National Probation Service Worker
- Trauma Worker (DRASACS)

- Housing Benefits Officer
- Amber Outreach Workers
- CRISIS Skylight Support Workers
- Specialist Mental Health Nurse
- Community Rehabilitation Company Worker

Also close work with

- South Yorkshire Police Town Centre
- Housing Support /Hostel Providers
- Doncaster & Bassetlaw Foundation Hospital
- Primary Care Doncaster

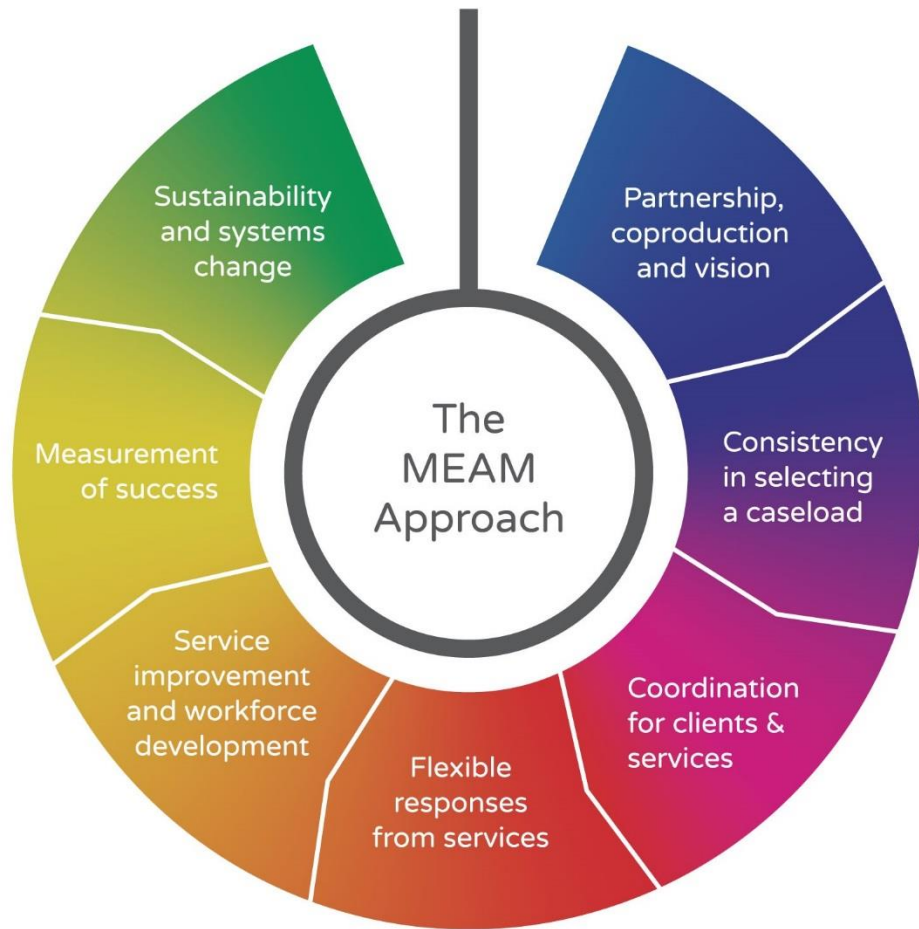


Q and A

10 minutes

Dream MEAM Team:

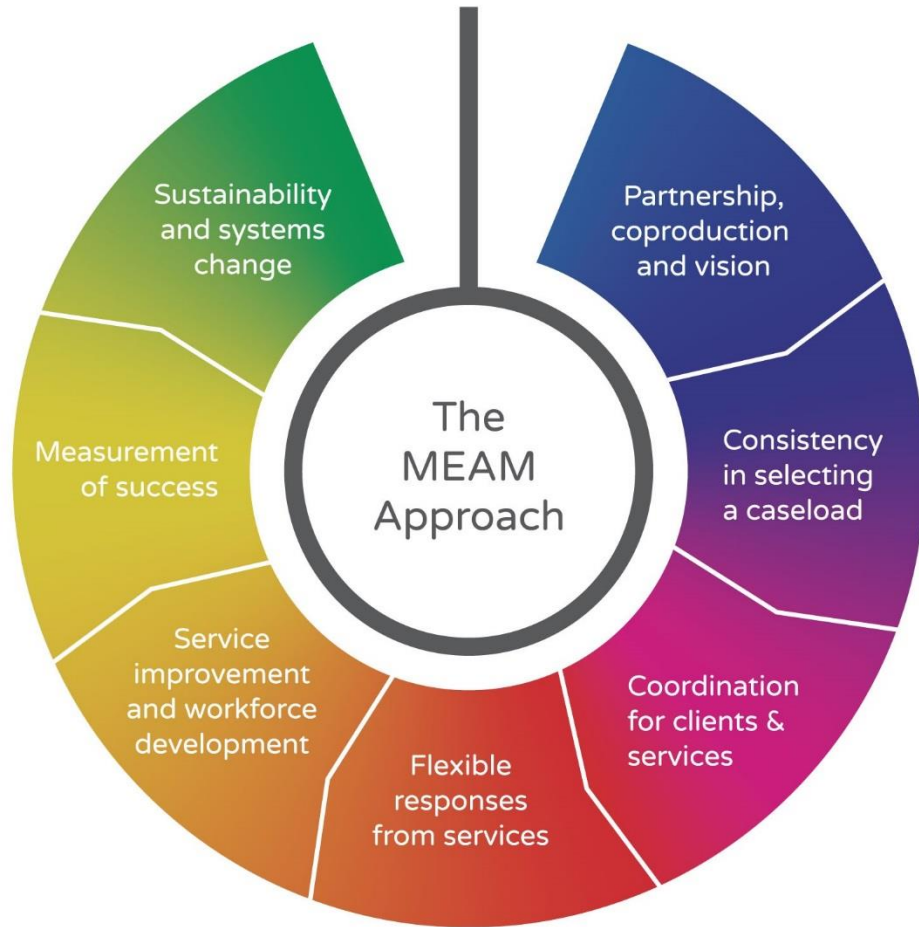
Write down a list of all of the people you would want on your strategic board, if time/money/resources were no object.



Dream MEAM Team:

Discussion.

What are the current blocks/barriers to achieving this list



Case Clinic

Split into 2 groups: Look in detail at a particular challenge/barrier

- Step 1: **Case layout/questions**- 7 minutes
- Step 2: **Write/Think**- 1 minute
- Step 3- **Mirroring**- 5 minutes
- Step 4- **Dialogue**- 10 minutes
- Step 5- **Close**- 3 minutes or a minute each (depending on the size of the group)
- Step 6- **Write/Think**- 1 minute

Feedback: one key barrier, hope or
success about your strategic
group...

Expert by experience involvement:	Coordination of/ missing systems' members:	Buy-in:
<p>We have a strategic oversight group in place but it doesn't have a champion or driver to promote working with people experiencing multiple disadvantage</p> <p>Lived experience needs to be promoted and applauded so that EBEs become role models. Rewarding them appropriately</p> <p>Teething problems setting up a CIC, i.e. chairman, directors. But do have great support from local NHS Trust</p>	<p>There are so many different organisations in our area doing 'systems change' that it becomes quite complex!</p> <p>Question about who is leading on building relationships? Unclear.</p> <p>Who are the best placed to approach in the community?</p> <p>The word 'Partnership' is used but the status quo remains the same.</p> <p>Access to boards within the council</p> <p>CMHT/MH support</p> <p>Housing/Housing stock and demand</p> <p>Strategic group have fallen away and leaving everything to operational team</p>	<p>Worried about thinking we need it worked out before inviting people around the table in case they attend once then never again!</p> <p>Identifying the right people who understand system change and have the appetite for it</p> <p>Getting meaningful buy-in when involved at a strategic level</p> <p>Getting the right people and services around the table</p> <p>Two-tier authority, how do we get the upper tier to buy in? The right people.</p> <p>Need further funding for 'buy-in'.</p>

Messaging/ comms:	Shared understanding:	Successes/hopes/general feedback:
<p>Lack of exposure prevents strategic buy-in</p> <p>Need a rebrand as they're confused about their role</p> <p>There is a view that MEAM is great but that it doesn't belong to the strategic group – seen as a separate entity</p> <p>If the strategic group could feed up to the county for commissioning opportunities</p> <p>Bigger spread of outcomes data</p>	<p>Common understanding and shared vision</p> <p>Acceptance and understanding of the system blockages and processes that don't support clients with multiple disadvantage to achieve long-term change</p>	<p>To share learning widely to grow a more collaborative approach to public services</p> <p>We've learnt a lot!</p> <p>Impressed by you getting as far as you have [Doncaster and Norwich], amazing!</p>

Thank you!

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