



Making Every Adult Matter

## **PRESS NOTICE**

**FOR IMMEDIATE RELEASE: MONDAY 17 FEBRUARY 2014**

### **Coordinated services for multiple needs: Saving money and improving lives**

A coalition of leading charities has today published evidence that coordinated interventions for individuals with multiple needs can improve wellbeing and significantly reduce the overall cost of service use.

These findings come from a two year study by FTI Consulting, Compass Lexecon and Pro Bono Economics into the effectiveness of better coordinated services for people facing a combination of problems such as homelessness, substance misuse, mental health problems and offending. The report highlights the considerable savings that a more coordinated approach can deliver, including one pilot which reduced service use costs by 26.4% over the study period.

The study followed the lives of individuals involved in the Making Every Adult Matter (MEAM) service pilots operating in Cambridgeshire, Derby and Somerset (Mendip and Sedgemoor). Each pilot area employed a coordinator to engage with clients and ensure the best possible route through existing services, and all local agencies agreed to provide flexible responses for the individuals involved.

Based on learning from the pilots and wider work, MEAM is now supporting local areas across the country to design and deliver coordinated interventions using its new non-prescriptive framework, the MEAM Approach.

#### **Oliver Hilbery, the MEAM Project Director, said:**

*"We are delighted with the second year results that we are publishing today. The findings show that when local agencies work together to provide better coordinated interventions then they can not only improve lives, but also reduce costs too."*

#### **A service user summed up their experiences of the coordinated intervention saying:**

*"Since he got on my case, things have taken a turn for the good. Before I was going round in circles. It's not a bed of roses yet, but before it was a dead-end."*

#### **Sue Holloway, Director of Pro Bono Economics said:**

*"We're very pleased to have worked with MEAM, FTI Consulting and Compass Lexecon on this new report. The study shows the value of economic analysis to understand the impact of the excellent work done by charities and public bodies."*

#### **Tim Battrick, FTI Consulting said:**

*"We have been pleased to bring our skills in economic analysis to this area of work and to work closely with MEAM and the pilot areas to produce this report."*

Case studies and interviews with individuals involved in the pilots are available on request.

**ENDS**

## NOTES TO THE EDITOR:

- 1) The report launched today is available at: <http://meam.org.uk/wp-content/uploads/2014/02/MEAM-evaluation-FTI-update-17-Feb-2014.pdf>
- 2) Making Every Adult Matter (MEAM) is a coalition of four national charities - Clinks, DrugScope, Homeless Link and Mind - formed to influence policy and services for adults facing multiple needs and exclusions. Together the charities represent over 1,600 frontline organisations working in the criminal justice, drug treatment, homelessness and mental health sectors. [www.meam.org.uk](http://www.meam.org.uk); [www.clinks.org](http://www.clinks.org); [www.drugscope.org.uk](http://www.drugscope.org.uk); [www.homeless.org.uk](http://www.homeless.org.uk); [www.mind.org.uk](http://www.mind.org.uk)
- 3) MEAM supports local areas across the country to design and deliver coordinated services through its new non-prescriptive framework, the MEAM Approach - [www.theMEAMApproach.org.uk](http://www.theMEAMApproach.org.uk)
- 4) FTI Consulting is an advisory firm dedicated to helping organisations protect and enhance enterprise value in an increasingly complex legal, regulatory and economic environment. With over 4,100 employees located in 25 countries on six continents, we work closely with clients to anticipate, illuminate and overcome complex business challenges in areas such as investigations, litigation, mergers and acquisitions, regulatory issues, reputation management, strategic communications and restructuring. In Europe, our staff comprises chartered accountants, leading professional and academic economists and econometricians, management consultants and industry specialists. In 2008, FTI Consulting acquired Compass Lexecon, one of the leading economic consulting firms whose staff includes highly skilled Ph.D. economists and econometricians. Compass Lexecon is a wholly owned subsidiary of FTI Consulting. [www.fticonsulting.co.uk](http://www.fticonsulting.co.uk)
- 5) Pro Bono Economics is a charity that matches economist volunteers with charities to address questions around measurement, results, impact and value. This is a free service to charities. [www.probonoeconomics.com](http://www.probonoeconomics.com)
- 6) MEAM is supported by the Calouste Gulbenkian Foundation and the Garfield Weston Foundation. The pilots were supported by the Calouste Gulbenkian Foundation. [www.gulbenkian.org.uk](http://www.gulbenkian.org.uk), [www.garfieldweston.org](http://www.garfieldweston.org)
- 7) For interviews please contact the MEAM Project Director Oliver Hilbery on 07810 867 190 or the press teams in Clinks, DrugScope, Homeless Link or Mind:

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